



RETURN POLICY

At Black-Eyed Suzie's, we take great pride in the quality and freshness of our food. Due to the perishable nature of our products, we require customers to notify us of any issues immediately upon receiving their order and no later than 24 hours after purchase.

We offer refunds or exchanges under the following circumstances:

- Errors in the order (e.g., missing or incorrect items).
- Food that is spoiled or improperly prepared.

Please note that refunds will not be granted for dissatisfaction based solely on personal preference or taste.

To initiate a refund or exchange, please contact us directly in person, by phone or voicemail at 845-383-1755 or email at info@blackeyedsuziesupstate.com within the specified time frame with your order details and a description of the issue.

We are committed to ensuring your satisfaction and will address concerns promptly.