



DROP OFF CATERING POLICIES AND FREQUENTLY ASKED QUESTIONS

How does it work?

Our Drop Off Catering Menu is designed with selections that we know from experience travel well and accommodate groups with diverse tastes. Simply select your items and submit your order via our online order form. We'll be in touch when we receive your order to confirm details, quantities, answer questions and arrange for your deposit. If you have questions or are not sure what or how much to order, simply fill out as much information as you can and submit the order form. We'll be in touch shortly to assist you.

What days is pick up or delivery available?

Drop Off Catering is available for pick up or doorstep delivery Wed-Sat.

Is there an order deadline?

Supply chain delays and out of stock items are still an ongoing issue, so we prefer a minimum of at least one week notice on all orders. However, we recommend booking sooner rather than later for all orders particularly if you are ordering for a Saturday event as our dates do fill up and timeslots may be limited.

How much food do I need?

We're happy to assist with menu creation and suggested quantities. Just let us know what items interest you and we can help you from there.

How will the food arrive?

All food will arrive clearly labeled. You can choose to have your items hot and ready-to-serve or with simple reheating instructions for serving later. Exception: all heat & serve hors d'oeuvres need to be reheated on site and will have simple reheating instructions on the label.

All items will be attractively packaged in disposable containers or boxes. You may want to transfer items to your own (or rented) platters. Some items are packaged on wood platters and are noted as such on our catering menu. This makes it easy to just remove lids and set items out. Salads arrive in clear plastic bowls suitable for serving. For items that are not packaged on wood platters, you can purchase wood platters for \$7 ea.

Disposable plates, cups, napkins, utensils, serving utensils, chafing dishes are available for purchase. Please let us know if you plan on serving your food from chafing dishes so that we can pack those items appropriately for you.

Insulated hot boxes are available for rent to maintain proper food temperature for 3 hours.

Where do I park for pick up?

We have plenty of parking in the lot behind our building as well as street parking in front. See our website for more detailed parking information. Our staff will assist you to your car if needed.

Do you cater weddings?

Drop off catering works best for smaller, more casual weddings of up to 100 guests with buffet service. We recommend that you contract with a staffing company to help you coordinate food arrival, presentation, rentals and service.

Do you provide staff?

We do not provide service staff for drop off orders, although we can refer you to a local company that can staff your event with servers, bartenders, bussers and event coordinators.

Black-Eyed Suzie's Upstate
14 Hurley Ave
Kingston, NY 12401

What time should I schedule the food to arrive?

We recommend scheduling drop off 30-60 minutes prior to the time you'd like to serve so that there is time to set up, transfer food to your platters, chafing dishes, etc.

What if I want something I don't see listed?

Please inquire. We are happy to work with you to create a custom menu for your event.

Special diets

Please let us know of any allergies or dietary concerns. We can usually accommodate most dietary requests.

We can help to create a menu that meets your needs or we can provide separate ala carte meals specifically for those with special diets. Gluten free items are available at an extra charge, ex. gluten free crackers, crostini, pasta, grains, etc.

Do you have references?

Absolutely! We are happy to provide you with a list of happy customers if you'd like.

We also have testimonials listed on the Drop Off Catering Page of our website.